

TWEEDLIE COURT CUMNOCK

Amenity Housing



Tweedlie Court was completed in 1991 and provides amenity housing for people aged 55 years or over. It is situated off Blackfaulds Avenue in the Netherthird area of Cumnock. The town offers a rural location without isolation as it is only 17 miles from Ayr. There are bus links to Ayr, Glasgow, Muirkirk and Dumfries. Cumnock has a variety of shops, restaurants and leisure opportunities. Tweedlie Court consists of 6 bungalows set in an attractive garden and has a car park.

The 6 bungalows are each suitable for a couple or single person living alone. Each bungalow is self-contained with livingroom, bedroom, kitchen and bathroom. All bungalows have electric central heating and double glazing.

Facilities

The Bungalows

All bungalows are fully self-contained with livingroom, bedroom, kitchen and bathroom. The flats are centrally-heated and double glazed for comfort and energy efficiency. Cookers in the bungalows are provided and maintained by Bield.

What is Amenity Housing?

Bield has a number of houses designed to amenity standards. These are cottages or flats with design features that make them particularly suitable for older people. The accommodation will normally include:

- Livingroom, bedroom, kitchen and bathroom or shower room
- Barrier-free access and grab rails in the bathroom
- Full central heating and good insulation
- Security and safety features such as good locks and protective design, including smoke alarms
- Emergency call system that gives 24 hr access to help through Bield Response 24.

A comprehensive repairs service is provided, including garden maintenance.

Bield staff visit amenity housing developments on a regular basis and can offer advice and assistance with tenancy related matters as required.

Bield Services

Tweedlie Court has a dedicated **Housing Officer** who will normally visit monthly to meet with any tenants who wish to discuss any aspect of their housing. This may include rent, benefits, information about transfers or concerns about any tenancy matters they may have.

Tweedlie Court also has a dedicated **Property Officer** who will normally visit every three months. They ensure that the buildings and communal areas are maintained to a high standard. Your Property Officer will also organise the maintenance of the grounds and authorise any requests for alterations or improvements.

If you wish to see your Housing or Property Officer outwith their visit you can write or telephone them at any time to make an appointment.

Building Maintenance

Bield arranges all repairs and maintenance for both your home and the communal areas of the development. This includes the cleaning of all external windows.

Insurance

As well as full buildings insurance, Bield insures the entire contents of the building including those of tenants' households.

Fire Alarms and Smoke Detectors

A comprehensive fire alarm system gives protection against the dangers of fire. Smoke detectors are fitted in each flat.

Community Alarm Service

Bield's 24 hour emergency call response service Response24 is connected to each flat for added security and support.

Costs

Details of the current monthly charges for Tweedlie Court are detailed on a separate information sheet. Tenants may be entitled to Housing Benefit depending on their financial circumstances. Housing Benefit is administered by East Ayrshire Council.



Contact details:

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