

WAVERLEY COURT HELENSBURGH

Sheltered Housing



Waverley Court was completed in 1984. The scheme provides sheltered housing for people aged 60 years or over. It is situated in West King Street near shops, doctors, dentist's and a good selection of eateries. Waverley Court is close to a beach and has partial views over the seafront. There are train links to Glasgow and Oban and bus links to the surrounding area and Glasgow. Helensburgh has lovely walks with meandering footpaths in Duchess Woods and in the gardens in Hermitage park with it's woodland stream. The development is set in attractive gardens and has 3 storeys with lift and stair access to the upper floors. There is car parking at the scheme.

There are 28 flats: 9 single flats suitable for single occupancy, 15 double flats suitable for couples or persons living alone and 2 two bedroom flats suitable for 2-3 persons. There are 2 fully-accessible wheelchair flats situated on the ground floor. All flats are self-contained with living room, bedroom/s, kitchen and bathroom. The flats have full gas central heating and double glazing.

Facilities

The Flats

The flats are centrally-heated and double-glazed for comfort and energy efficiency. The cost of central heating is included in the monthly rental charge. Cookers in the flats are provided and maintained by Bield. Tenants can enjoy their own space in their individual flats within the complex and join in communal activities as and when they wish.

A purpose built laundry facility with fast automatic washing machines and tumble driers is available to all tenants.

Waverley Court

There is a good community spirit within the Helensburgh area with a range of clubs and activities, including golf, bowling, putting, church and local groups tenants can become involved in. Waverley Court's large, centrally situated lounge gives tenants the opportunity to meet and socialise, whether casually or for more organised events. Friends and family are welcome to join in.

Waverley Court has a games room which doubles as a hairdressing salon.

2 guest rooms are available at Waverley Court: A ground floor flat with 1 twin room and 1 single room with shared kitchen and shower; A second floor twin room with bath and tea making facilities. Each facility is available for tenants' family and friends who wish to visit for a short stay. The second floor twin room is accessible by lift or stairs.



Bield Services

Waverley Court has a dedicated **Scheme Manager**. They help tenants to maintain their personal safety and the security of their home, respond in an emergency and can assist to arrange social activities. They will also carry out Health & Safety checks of the building and report any repairs required.

Waverley Court has a dedicated **Housing Officer** who will normally visit monthly to meet with any tenants who wish to discuss any aspect of their housing. This may include rent, benefits, information about transfers or concerns about any tenancy matters they may have.

Waverley Court also has a dedicated **Property Officer** who will normally visit every three months. They ensure that the buildings and communal areas are maintained to a high standard. Your Property Officer will also organise the maintenance of the grounds and authorise any requests for alterations or improvements.

If you wish to see your Housing or Property Officer outwith their visit you can write or telephone them at any time to make an appointment.

Building Maintenance

Bield arranges all repairs and maintenance for both your home and the communal areas of the development. This includes the cleaning of all external windows.

Insurance

As well as full buildings insurance, Bield insures the entire contents of the building including those of tenants' households.

Fire Alarms and Smoke Detectors

A comprehensive fire alarm system gives protection against the dangers of fire. Smoke detectors are fitted in each flat.

Community Alarm Service

Bield's 24 hour emergency call response service Response24 is connected to each flat for added security and support.

Costs

Details of the current monthly charges for Waverley Court are detailed on a separate information sheet. Tenants may be entitled to Housing Benefit depending on their financial circumstances. Housing Benefit is administered by Argyll & Bute Council



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