

Bield Housing and Care Assurance Statement 2022

Despite the challenges that the COVID-19 pandemic continued to pose during 2021-2022 for the organisation, the Board of Bield Housing and Care are confident that this has not impacted on our compliance with regulatory requirements. Therefore, the Board of Bield Housing and Care can confirm that we have reviewed and assessed a comprehensive bank of evidence to support this Statement and that Bield is compliant with the Regulatory Standards of Governance and Financial Management and the requirements of Chapter Three of the Regulatory Framework.

Members of the Board have been actively involved in the development and assessment of the evidence bank which has combined a range of documents that form the core of the Board's ongoing scrutiny and oversight. Additionally, the evidence bank incorporates relevant documents and information that contribute to our assurance and which form the structure of Bield's business and governance activities.

The evidence which supports this Statement includes:

- Reports about performance in key areas including our business transformation programme, finance, service delivery, asset management, development and risk
- Internal and External Audit Reports
- Advice from external and specialist advisers
- Reports, advice and information from senior staff

In reviewing and assessing our compliance and, particularly since 2020, we have adopted an even more robust approach to improvement and scrutiny. This identified a number of improvement actions which we have progressed and monitored since that time with embedded processes that continue to identify areas for improvement as should be expected by any agile and robust organisation. The 2022-23 Improvement Action plan will be progressed during the forthcoming year and monitored by the Board at agreed intervals to ensure successful implementation. We are assured that all of these actions are intended to enhance our governance and financial management and are not material to our compliance.

In reviewing our compliance with the Regulatory Framework, we are assured that we are using data to take account of equality and human rights issues in our decisions, policy-making and day-to-day service delivery. We are also assured that with the planned and imminent implementation of a new data management system, the timeliness of our equalities data will be even more enhanced and informative in all aspects of our work.

Our approach to reviewing and assessing Bield's compliance has been informed by relevant good practice advice and we have obtained external support to provide us with additional assurance that our approach is effective and robust. This includes compliance with tenant and resident safety requirements. We confirm that this Assurance Statement is being published on our website on the same date that it is submitted to the SHR.

As Chair, I was authorised by the Board at a meeting held on 22 September 2022 to sign and submit this Assurance Statement to the Scottish Housing Regulator which confirms that the Board is satisfied that Bield Housing and Care is compliant with the requirements of the Regulatory Framework.

(Chair) 22 September 2022