

BOARD MEETING

11 June 2025 Bield office, 7 Eagle Street, Glasgow at 4.30 pm

MINUTES

Attendance

Board Members:	Paul Edie (Chair)
	Angus MacRae
	David Leaf
	Derek Breingan
	Graeme Russell
	Isabel McGarvie
	William Smalley
Board Members	Gillian Merrett
via Teams:	Katie Smart
Officers:	Debbie Collins, Chief Executive Officer
	Drew Moore, Director of Assets
	Jim Aird, Interim Director of Finance
	Nikki Ritchie, Director of People & OD
	Tracey Howatt, Director of Customer Experience
In attendance:	Michelle Breen, Governance Officer (Minutes)
	Rikki Young, Head of Assurance and Business Planning
In attendance	Zhan McIntyre, Head of Policy and Customer Standards
via Teams:	(for Items 1 - 5.6 only)

ITEM	NOTE	ACTION
1.	Apologies for Absence	
	Apologies were offered on behalf of Frances Wood, Vice	
	Chair, Brian McLaren, Robert Fernie and William	
	Smalley.	
	The Chair indicated Isabel McGarvie will be retiring after	
	the next Board meeting.	
2.	Declaration of Interest	
	None.	
3.	Minutes	
3.1	Approval of Minutes 26 March 2025	
	The Minutes of the meeting held on 26 March 2025,	
	having been previously circulated, were approved.	
3.2	Action List	
	The action list was noted and updated.	
4.	Strategy & Business Plan	

4.1	Confidential Redacted	
4.2	Confidential Redacted	
4.3	Confidential Redacted	
4.4	Confidential Redacted	
4.5	Confidential Redacted	
5	Audit, Performance & Risk Committee	
5.1	Minutes of Meeting held on 19 February 2025	
3.1	The Minutes of the meeting held on 19 February 2025	
	were noted.	
5.2	Confidential Redacted	
5.3	Confidential Redacted Confidential Redacted	
5.4	Confidential Redacted Confidential Redacted	
5.5	ARC & EESSH Return	
REPORT SUMMARY	This report presented the Annual Return on the Charter (ARC) submission 2024/25 for the Scottish Housing Regulator. This was approved by the Audit Performance and Risk Committee on 28 May 2025 in line with Bield's Scheme of Delegation. Bield's ARC submission was lodged with the Regulator on 28 May 2025.	
	The ARC Return is used to demonstrate that Bield is achieving Standard 2 of the Scottish Social Housing Charter, contributing to the annual self-assurance statement required from the Board for the Scottish Housing Regulator.	
DISCUSSION	A Board member queried the % of lets allocated through the nominations process, noting only one nomination across the 21 local authorities Bield works with. The Director of Customer Experience advised there are challenges getting nominations within some Local Authority areas. A Board member expressed concern that Bield is missing out on potential tenants. The Director of Customer Experience advised that this is an issue that the SHFA is looking at with members, with the report on the SHFAs review of this issue to be shared with Board once available.	Director of Customer Experience
DECISION	The Board:	
	Noted the Annual Return on the Charter (ARC).	
5.6	Tenant Engagement Annual Report	
REPORT SUMMARY	This report provided an overview of tenant participation activity during 2024/25, highlighting key achievements and areas for improvement. As a statutory duty, tenant participation remains central to Bield's strategic priorities, and this report supported assurance and decision-making on future engagement and resource allocation.	
DISCUSSION	The Head of Policy and Customer Standards presented the Tenant Engagement Annual Report to Board, highlighting good news areas.	

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	Board felt the report was very positive and	
	transformational from previous years. It was confirmed	
	to Board, the Customer Experience Team plan to look at	
	engaging with shared owners to ensure their voices are	
DECICION	being heard.	
DECISION	The Board:	
	Noted the Tenant Engagement Update Report	
	2024/25 and progress made in relation to the	
	Connect strategy	
6	Business Development Committee	
6.1	Minutes of Meeting held on 5 February 2025	
	The Minutes of the meeting held on 5 February 2025	
	were noted.	
6.2	Confidential Redacted	
6.3	Confidential Redacted	
6.4	Confidential Redacted	
7.	Governance	
7.1	Confidential Redacted	
7.2	Declaration of Interest Annual Report 2024/25	
REPORT	The purpose of this report is to review the annual	
SUMMARY	Declarations of Interest relating to Board and Committee	
DICCHECION	Members, and Senior Staff.	
DISCUSSION	This Report detailed all declarations made in the last	
DECISION	year for Board, Committee and Senior Staff. The Board:	
DECISION		
	 noted the Annual Report on Declarations of Interest. 	
7.3	Modern Slavery Statement	
REPORT	Organisations with a turnover of greater than £36 million	
SUMMARY	are required by the Modern Slavery Act 2015 to prepare	
JOHNAKI	an annual Modern Slavery Statement. The Statement	
	sets out the steps the organisation has taken to ensure	
	there is no modern slavery in their own business and	
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Meeting ended at 5.50 pm	