



About our Guest Rooms

Who can use Bield's guest rooms?

A number of our housing developments have guest room facilities. The guest rooms can be used by:

- » friends and family visiting tenants who reside at the development
- » tenants from other Bield developments
- » staff or committee members for business purposes.

We also have a reciprocal arrangement in place with Trust and Hanover (Scotland) Housing Associations. Tenants from these Associations are therefore welcome to use our guest rooms.



How do I make a booking?

Please contact your chosen development to make a booking. Please see pages 5 - 12 for contact details.

Rooms are booked on a first come, first served basis.

The maximum length of stay is usually 4 weeks however in exceptional circumstances this period can be extended.

If you wish to stay for longer than 4 weeks please discuss this with the Development Manager (or Housing Officer where appropriate).

What information will be required to make a booking?

The Development Manager will require the following information:

- » The proposed dates for your stay
- » The total number of nights
- » Your name, address and connection to Bield
- » Whether you are a tenant of Trust or Hanover (Scotland) Housing Association
- » If you are family / friend of a tenant within the development you will be staying in
- » Your name, address and telephone number (in case staff need to contact you)

The Development Manager will then advise you of the following:

- » The facilities available to guests
- » Any facilities guests are required to share
- » The location of the guest room within the development i.e. ground floor
- » Accessibility of the guest room i.e. is there a lift?
- » The charge which will be made for using the guest facilities and payment arrangements
- » Information about BR24
- » Information about the local area

What other information should I know?

Beds in each room will be made up prior to arrival. There will also be a supply of towels and a welcome tray with a kettle and sachets of tea, coffee and milk available. The size and available amenities in guest rooms vary across all our developments so please check with the Manager where you are visiting for details on this prior to your stay.

A meals service is available within some of our developments and should be booked in advance.

Staff will advise whether meals are available at your chosen development during the booking process.

Guests are responsible for making their own transport arrangements. Most of our developments have a limited number of car parking spaces.

Arrival Times and Booking in Arrangements

Arrival times and booking in arrangements will be arranged when you make your booking.

During your stay

If you have any concerns during your stay please discuss these with the Development Manager who will try and resolve these.

Checking Out

We request that guest rooms are vacated by 11.00am at the end of your stay.

Please return keys to the Development Manager unless alternative arrangements have been made.



Payment for Use of Guest Room

Payment for guest room stays can be made through our automated payment system. Simply dial 0131 273 4080 and enter the unique code of the development you are visiting. You will find this code within pages 5-12 of this brochure, underneath the area you are visiting.

Payment can also be made by cheque or debit/credit card although cash will be accepted too. Cheques should be made payable to 'Bield Housing & Care' and passed to the Development Manager. A receipt will be provided following payment.

The charges for using guest rooms are reviewed annually. You will be provided with current charge details during the booking process.

What are the booking conditions?

The following conditions apply for those staying in our guest rooms:

1. Occupancy of the guest room cannot exceed the number of bed spaces available.
2. Persons under the age of 18 must be accompanied by an adult.
3. Smoking (including electronic cigarettes) is not permitted in the guest room or in any other common parts of the building.
4. Pets are not permitted in guest rooms, except in the case of assistance dogs. However if you are visiting a tenant at the development, your pet will be permitted to stay in the tenant's property, subject to Bield's Pet Policy.
5. You must familiarise yourself with the fire procedures in the development, which will be displayed in the guest room.
6. Limited car parking is available at many of our developments but is used at the car owners own risk.
7. You will be required to pay for any damages or breakages which take place during your stay. Under such circumstances we may take action to recover costs arising from damage due to vandalism, misuse or negligence and we reserve the right to refuse any future bookings.
8. Anyone causing nuisance or annoyance to other residents in the development may have their booking terminated with no notice and refused the opportunity to book any of our guest rooms in future.
9. We reserve the right to charge for an additional night's stay should you fail to vacate the guest room by 11am at the end of your stay.
10. Please note carers accompanying service users will be responsible for ensuring that any necessary support arrangements will be in place and that they will have all relevant information about medication etc. with them.

A guide to our guest rooms

Central Area

East Dunbartonshire, Falkirk, Inverclyde, North Lanarkshire, South Lanarkshire, Stirling,
West Dunbartonshire (Local Authorities)

Town / Code	Address	Contact Details	Room Type	Bathroom Facility
Airdrie 999172	Broomfield Gardens ML6 9LN	01236 758 313 Broomfield-V@bield.co.uk	1 Twin	Ensuite Bathroom
Airdrie 999048	Inglefield Court ML6 9ET	01236 752 365 InglefieldCourt-S@bield.co.uk	1 Twin	Ensuite Bathroom
Alexandria 999038	Bridge Court G83 OBZ	01389 755 175 BridgeCourt-S@bield.co.uk	2 Twins	Ensuite Bathroom
Alexandria 999087	Oakbank G83 ONA	01389 759 732 Oakbank-S@bield.co.uk	1 Single 1 Twin	Shared Bathroom
Bannockburn 999075	Greenacre Court FK7 8HJ	01786 815 930 GreenacreCourt-S@bield.co.uk	2 singles & lounge	Bathroom with level access shower
Biggar 999119	Langvout Court ML12 6BF	01899 221 544 LangvoutCourt-S@bield.co.uk	1 Twin	Shared Shower room
Bothwell 999022	Fife Court G71 8DG	01698 853 430 FifeCourt-V@bield.co.uk	1 Twin	Ensuite Bathroom
Bo'ness 999001	Dean Court EH51 ONY	01506 823 839 DeanCourt-S@bield.co.uk	1 Twin	Ensuite Bathroom
Bridge of Allan 999020	Strathallan Court FK9 4BW	01786 832 815 StrathallanCourt-S@bield.co.uk	1 Twin 1 Twin	Ensuite Shower room Ensuite Shower room
Coatbridge 999128	East Stewart Gardens ML5 3AS	01236 430 340 EastStewartGardens-V@bield.co.uk	1 Twin 1 Single	Shared Shower room
Cumbernauld 999123	Campsie Gardens G67 1LF	01236 795 767 CampsieGardens-V@bield.co.uk	1 Twin	Shared Bathroom
Cumbernauld 999103	Hillcrest Court G67 1EP	01236 457 897 HillcrestCourt-S@bield.co.uk	1 Twin 1 Twin	Wet floor shower room
Dumbarton 999028	Church Court G82 1SU	01389 730814 ChurchCourt-V@bield.co.uk	1 Twin	Wet floor shower room
Falkirk 999023	Thornhill Court FK2 9HH	01324 635 637 ThornhillCourt-I@bield.co.uk	1 Twin 1 Twin	Ensuite Bathroom Shower room
Grangemouth 999051	MacKenzie Court FK3 8PZ	01324 473 068 MackenzieCourt-S@bield.co.uk	2 Twins	Shared Bathroom
Greenock 999003	Armada Court PA15 4PZ	01475 728 699 ArmadaCourt-S@bield.co.uk	1 Twin	Ensuite Bathroom
Greenock 999030	Carwood Court PA15 2TF	01475 724 108 CarwoodCourt-S@bield.co.uk	2 Twins	Ensuite Bathroom

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Town / Code	Address	Contact Details	Room Type	Bathroom Facility
Greenock 999146	Jamaica Court PA15 1AJ	01475 725 281 JamaicaCourt-V@bield.co.uk	1 Single 1 Twin	Shared Bathroom
Kirkintilloch 999077	Lammermoor Gardens G66 2AD	0141 776 0401 LammermoorGardens-S@bield.co.uk	1 Twin 1 Single 1 Twin	1 Shared Bathroom 1 Shower Room
Motherwell 999031	Glenview Court ML1 1ES	01698 253 524 GlenviewCourt-S@bield.co.uk	1 Twin 1 Single	Ensuite Bathroom Toilet only
Motherwell 999035	Queen Elizabeth Court ML1 3EU	01698 262 060 QueenElizabethCt-S@bield.co.uk	2 Twins	Shared Shower room
Newarthill 999066	McCormack Gardens ML1 5SJ	01698 733 166 McCormackGardens-S@bield.co.uk	1 Twin	Ensuite Shower room
Port Glasgow 999054	Crosshill Gardens PA14 5XJ	01475 700 209 CrosshillGardens-S@bield.co.uk	1 Single 1 Twin	Shared Bathroom
Stenhousemuir 999044	Robertson Court FK5 4BW	01324 551 071 RobertsonCourt-S@bield.co.uk	2 Twins	Ensuite Shower Room
Stirling 999098	Allan Park House FK8 2LT	01786 445 604 AllanParkHouse-S@bield.co.uk	1 Twin	Ensuite Shower Room
Uddingston 999105	Springfield Gardens G71 7HE	01698 810 184 SpringfieldGardens-S@bield.co.uk	2 Twins	Ensuite Shower room
Wishaw 999034	Greenlawn Court ML2 8BD	01698 375 028 GreenlawnCourt-S@bield.co.uk	1 Twin	Ensuite Bathroom

A guide to our guest rooms

East Area

Edinburgh, East Lothian, Midlothian, Scottish Borders, West Lothian (Local Authorities)

Town / Code	Address	Contact Details	Room Type	Bathroom Facility
Armadale 999042	Ochilview Court EH48 3ES	01501 732 731 OchilviewCourt-S@bield.co.uk	1 Twin	Toilet only
Bathgate 999150	Carron Court EH48 2QF	01506 636 635 CarronCourt-V@bield.co.uk	2 Beds	Ensuite Shower room
Blackburn 999060	Mossie Court EH47 7DD	01506 634 156 MossieCourt-S@bield.co.uk	2 Twins	Shared Bathroom
Bonnyrigg 999071	Moorfoot Court EH19 3HH	0131 663 2707 MoorfootCourt-S@bield.co.uk	1 Twin 1 Single	Shared Bathroom
Broxburn 999025	Almondell Court EH52 5HU	01506 856 900 AlmondellCourt-S@bield.co.uk	1 Twin	Ensuite Bathroom
Dalkeith 999131	Whitehill Logde EH22 2LG	0131 660 6915 WhitehillLodge-V@bield.co.uk	1 Twin	Ensuite Shower room
Duns 999006	Turnbull Court TD11 3BL	01361 882 373 TurnbullCourt-S@bield.co.uk	1 Twin	Shower room
Dunbar 999013	Southfield Court EH42 1NL	01368 863 063 Southfieldcourt-S@bield.co.uk	1 Twin	Ensuite shower room and kitchen
Edinburgh 999050	Donaldson Court EH6 5JN	0131 553 5639 DonaldsonCourt-V@bield.co.uk	1 Twin	Ensuite Shower room
Edinburgh 999011	Gordon Court EH6 8TB	0131 555 7149 GordonCourt-S@bield.co.uk	2 Twins	Ensuite Shower room
Edinburgh 999010	Manderston Court EH6 8NL	0131 554 2267 ManderstonCourt-S@bield.co.uk	2 Twins	Ensuite Shower rooms
Edinburgh 999014	Saunders Court EH12 7TE	0131 334 9802 SaundersCourt-S@bield.co.uk	1 Twin	Ensuite Bathroom
Fauldhouse 999057	Blackfaulds Court EH47 9DR	01501 771 044 BlackfauldsCourt-S@bield.co.uk	1 Twin	Ensuite Shower room
Gorebridge 999055	Emily Court EH23 4AD	01875 820 832 EmilyCourt-S@bield.co.uk	1 Twin	Ensuite Shower room
Greenlaw 999068	Fairbairn Court TD10 6XY	01361 810 485 FairbairnCourt-S@bield.co.uk	2 Twins	Shared Bathroom

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East Area

Edinburgh, East Lothian, Midlothian, Scottish Borders, West Lothian (Local Authorities)

Town / Code	Address	Contact Details	Room Type	Bathroom Facility
Haddington 999059	The Butts EH41 4DE	01620 825 178 TheButts-S@bield.co.uk	1 Twin	Shared Bathroom
Linlithgow 999032	Brae Court EH49 7EN	01506 845 800 BraeCourt-V@bield.co.uk	1 Twin	Ensuite Shower room
Linlithgow 999093	West Port EH49 7BY	01506 844 899 Westport-S@bield.co.uk	1 Twin	Ensuite Shower room
Livingston 999148	Craigengar Park EH54 5NY	01506 440 282 CraigengarPark-S@bield.co.uk	Flat (2 bed)	Bathroom
Livingston 999074	Pentland View Court EH54 8RU	01506 439 745 PentlandViewCourt-S@bield.co.uk	1 Twin	Ensuite Bathroom
Livingston 999147	Restondene EH54 8QQ	01506 410 258 Restondene-S@bield.co.uk	Flat	Bathroom
Melrose 999046	Priorwood Court TD6 9EQ	01896 823 110 PriorwoodCourt-S@bield.co.uk	2 Twins	Shared toilet / bathroom
Musselburgh 999079	Maxwell Court EH21 6PU	0131 653 2086 MaxwellCourt-S@bield.co.uk	2 Twins	Shared Bathroom
Penicuik 999045	Baldwin Court EH26 9EH	01968 678 356 BaldwinCourt-S@bield.co.uk	1 Twin	Ensuite Shower room
Prestonpans 999124	Johnny Moat Place EH32 9JD	01875 813 790 JohnnyMoat-V@bield.co.uk	1 Twin 1 Single	Shared Bathroom
Selkirk 999069	Mungo Park Court TD7 4NQ	01750 22076 MungoParkCourt-S@bield.co.uk	2 Twins	Shared Shower room
Uphall 999090	St Andrews Court EH52 5BX	01506 853 314 StAndrewsCourt-S@bield.co.uk	1 Twin	Kitchen and Shower room
West Calder 999144	Dickson Court EH55 8DY	01506 871 895	1 Twin	Ensuite Shower room
West Calder 999016	Stewart Court EH55 8EZ	01506 872 786 StewartCourt-S@bield.co.uk	2 Twins	Ensuite Shower room Bathroom
Whitburn 999008	Mansewood Court EH47 8HA	01501 743 253 MansewoodCourt-S@bield.co.uk	1 Twin	Ensuite Shower room
Winchburgh 999049	Abercorn Court EH52 6ST	01506 890 433 AbercornCourt-S@bield.co.uk	1 Twin	Ensuite Bathroom

A guide to our guest rooms

North Area

Angus, Dundee, Fife, Perth & Kinross (Local Authorities)

Town / Code	Address	Contact Details	Room Type	Bathroom Facility
Arbroath 999112	Clyde Court DD11 5TE	01241 875 632 ClydeCourt-V@bield.co.uk	1 Twin 1 Single	Shared Bathroom
Blairgowrie 999072	Ashgrove Court PH10 7BQ	01250 875 526 AshgroveCourt-V@bield.co.uk	1 Twin 1 Single	Bathroom WC
Brechin 999012	South Port DD9 6HS	01356 624 247 SouthPort-S@bield.co.uk	1 Twin	Ensuite Bathroom
Broughty Ferry 999018	Shiell Court DD5 2TB	01382 738 859 ShiellCourt-S@bield.co.uk	2 Twins	Ensuite Shower Room
Buckhaven 999138	Braehead Gardens KY8 1LF	01592 712 958 BraeheadGardens-V@bield.co.uk	1 Twin	Ensuite Bathroom
Dundee 999141	Balgowan Court DD3 0HZ	01382 828 160 Balgowan-V@bield.co.uk	1 Twin	Ensuite Shower room and kitchen
Dundee 999076	Bonnethill Gardens DD3 7HB	01382 202 087 BonnethillGardens-V@bield. co.uk	1 Twin	Ensuite Bathroom
Dundee 999135	Camperdown Court DD2 4QX	01382 612 344 CamperdownCourt-V@bield. co.uk	1 Twin 1 Twin	Shower room Shower room
Dundee 999029	Kingsburn Court DD2 2TY	01382 612 307 KingsburnCourt-S@bield.co.uk	1 Twin 1 Twin	Ensuite Shower room Ensuite Wet room
Dundee 999047	Rannoch Court DD3 8RA	01382 832 235 RannochCourt-S@bield.co.uk	2 Doubles	Shared bathroom, one room has small kitchen
Dundee 999139	Rockwell Gardens DD3 6TW	01382 816 407 RockwellGardens-V@bield.co.uk	Flat	Ensuite level-access shower
Dundee 999027	Stirling Court DD3 6PP	01382 221 364 StirlingCourt-S@bield.co.uk	1 Twin	Ensuite Bathroom
Dundee 999026	Strathmartine Court DD3 9DG	01382 858438 StrathmartineCourt-S@bield. co.uk	1 Twin	Ensuite Shower room
Dunfermline 999132	Gillie Court KY11 4PA	01383 622 540 GillieCourt-l@bield.co.uk	1 Twin	Ensuite Shower room
Dunfermline 999109	Grants Bank KY12 ONH	01383 620 758 GrantsBank-s@bield.co.uk	1 Twin 1 Single	Shared Bathroom

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North Area

Angus, Dundee, Fife, Perth & Kinross (Local Authorities)

Town / Code	Address	Contact Details	Room Type	Bathroom Facility
Dunfermline 999091	John Connelly Court KY12 9DG	01383 736 541 JohnConnellyCourt-S@bield. co.uk	1 Twin	Shower room
Elie 999173	Isaac Mackie House KY9 1BL	01333 330 373 IsaacMackie-S@bield.co.uk	2 Twins	Shower room and kitchen
Glenrothes 999073	Inchkeith Court KY7 6RX	01592 744 738 InchkeithCourt-S@bield.co.uk	2 Twins	Bathroom
Kennoway 999061	The Knowe KY8 5JH	01333 351 419 TheKnowe-S@bield.co.uk	1 Twin	Bathroom and kitchen
Kirriemuir 999005	Kirkton Court DD8 4JT	01575 573 145 KirktonCourt-S@bield.co.uk	1 Twin	Shower room
Leven 999007	Carlow Court KY8 4NS	01333 425 875 CarlowCourt-V@bield.co.uk	1 Flat 1 Single	Shower room Ensuite Bathroom
Monifieth 999009	Tay Court DD5 4BL	01382 534 381 TayCourt-S@bield.co.uk	1 Twin	Shower room and toilet
Montrose 999039	Carnegie Court DD10 8RR	01674 676 667 CarnegieCourt-S@bield.co.uk	Flat	Bathroom
Perth 999040	Gladstone Court PH2 7DZ	01738 634 222 GladstoneCourt-S@bield.co.uk	1 Twin	Ensuite Shower room
Perth 999094	Quayside Court PH2 8NN	01738 622 189 QuaysideCourt-V@bield.co.uk	1 Twin	Ensuite Shower room

A guide to our guest rooms

West Area

Argyll & Bute, East Ayrshire, Glasgow, North Ayrshire, Renfrewshire (Local Authorities)

Town / Code	Address	Contact Details	Room Type	Bathroom Facility
Cumnock 999052	Glebe/Warrick Court KA18 1JN	01290 426 089 GlebeWarrick-V@bield.co.uk	2 Twins	Shared Shower room
Dalmellington 999088	Highcrofts KA6 7QN	01292 550 345 Highcrofts-S@bield.co.uk	1 Twin 1 Twin	Ensuite Shower room Bathroom
Dunbeg 999140	MacCallum Court PA37 1SS	01631 566 477 MacCallumCourt-S@bield.co.uk	1 Twin	Shower room
Dunoon 999019	Marshall Court PA23 8BA	01369 705 158 MarshallCourt-S@bield.co.uk	2 Twins	Ensuite WC
Glasgow 999058	Castlebank Gardens G13 2BG	0141 959 0511 CastlebankGardens-V@bield. co.uk	2 Twins	Shared Bathroom
Glasgow 999021	Dundas Court G13 3HR	0141 959 6565 DundasCourt-V@bield.co.uk	1 Twin	Ensuite Shower room
Glasgow 999056	Elderslie Court G3 8XS	0141 221 8629 ElderslieCourt-S@bield.co.uk	2 Twins	2 Ensuite Shower rooms
Glasgow 999024	Eamont Lodge Court G12 9JY	0141 339 7106 EamontLodge-S@bield.co.uk	1 Twin	Ensuite Shower room
Glasgow 999154	Westland Court G14 9NY	0141 950 1611 WestlandCourt-S@bield.co.uk	1 Twin	Ensuite Shower room and kitchen
Helensburgh 999064	Waverley Court G84 8UL	01436 675 021 WaverleyCourt-S@bield.co.uk	1 Twin / 1 Single 1 Twin	Shared Shower room Shower room
Inellan 999043	Dalriada Grove PA23 7HB	01369 830 661 DalriadaGrove-S@bield.co.uk	2 Twins	Shared Shower room
Johnstone 999002	Houston Court PA5 8DL	01505 329 710 HoustonCourt-S@bield.co.uk	1 Twin	Ensuite Bathroom
Kilwinning 999134	Chalybeate Court KA13 6FE	01294 550 608 ChalybeateCourt-V@bield.co.uk	2 Twins	Shared Shower room
Kirn 999065	Fountain Quay PA23 8HS	01369 705 361 FountainQuay-S@bield.co.uk	1 Twin 1 Twin & Single	WC Shared Bathroom
Oban 999067	Lynn Court PA34 4HY	01631 564 650 LynnCourt-S@bield.co.uk	2 Twins	Shared Shower room

A guide to our guest rooms

West Area

Argyll & Bute, East Ayrshire, Glasgow, North Ayrshire, Renfrewshire (Local Authorities)

Town / Code	Address	Contact Details	Room Type	Bathroom Facility
Oban 999133	Torosay Court PA34 4RW	01631 570 674 TorosayCourt-V@bield.co.uk	2 Twins	Shared Shower Room
Patna 999062	Valley Court KA6 7LQ	01292 531 749 ValleyCourt-S@bield.co.uk	1 Twin	Ensuite Bathroom
Rothesay 999017	Foley Court PA20 9AL	01700 503 636 FoleyCourt-S@bield.co.uk	2 Twins 2 Singles 1 Twin	Ensuite Shower Room Ensuite Shower Room Ensuite Shower Room
Rothesay 999070	Rothesay Court PA20 9BA	01700 502 413 RothesayCourt-S@bield.co.uk	3 Twins 2 Singles	Shared Bathroom Shared Shower room
Saltcoats 999111	Wheatley Gardens KA21 6BX	01294 608 923 WheatleyGardens-S@bield.co.uk	1 Single 1 Twin	Shared Shower room