

Paper 2 TP Activity Update

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BIG

Current membership: 5 (no change since last update)

Current programme of work: No meetings held – resource issues

Group will reconvene when TEPL in place

Next meeting: TBC

EAd Consumerelles **Communication Champions**

Current membership: 6 (no change since last update)

Current programme of work : Performance report

Bield Calendar Bield Bulletin Rent Setting

Future Programme:

Next meeting 10 October 2023

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Compliments and Complaints Collective

Current membership: 3 (+1 since last update)

Current programme of work: Reviewed five complaints, including delay to

refund, boiler and lift breakdown

Next meeting 24 October 2023

RESERVED.

Bield Equality Network

Current membership: 4 (+1 since last update)

Current programme of work TBC

RTOs

Number of RTOs: 0

Interested Tenant List

53 tenants on list

Letters issued Tenant Portal

Allocation Policy Review