

MyBIELD

My Bield is accessible from any PC or smartphone with an internet connection, offering greater flexibility and control over individual agreements.

Here's what you can do with **My Bield**:



My Agreements:

Easily access and review all the agreements between you or the person you support and Bield.



My Details:

View and update your contact information, ensuring we can reach you when needed.



My Cases:

Keep track of all your interactions with Bield, categorised by the services you receive.



My Downloads:

Access detailed account statements for a clear overview of the financial transactions on the agreement.

To get started, simply follow these three easy steps:

Step 1: Open My Bield

Type the following into your browser or scan the QR code opposite:
<https://customer-portal.bield.co.uk/api/Account/Register>



Step 2: Enter your details

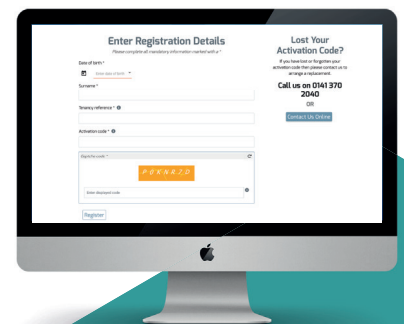
In addition to your **date of birth** and **surname**, you will need your agreement number and activation code. Ask your Local Manager or Area Housing Manager if you need these.

You will also need to enter the 'Captcha Code' for security purposes.

Step 3: Register

After completing the form, click the 'register' button. You'll receive a confirmation email. Please remember to check your junk/spam email folder in case the email doesn't appear in your inbox.

Once registered, you'll have access to all the features **My Bield** has to offer, providing you with more control over your agreement.



BIELD
FREE TO BE

Please contact communications@bield.co.uk if you require this document in a different format or language.

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Property Factor Registration
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BIELD
RESPONSE 24

HAPPY TO TRANSLATE